

# Service Application



Mid-Carolina  
ELECTRIC COOPERATIVE

Welcome to Mid Carolina Electric Cooperative! We are a member owned electric cooperative and look forward to serving you as our member. A social security number AND government issued identification are required to complete this online application. If you do not have these documents please call our office at 803-749-6400 or toll free at 1-888-813-8000. New construction will require an inspection by the county.

Once submitted, this application will be reviewed by a member service representative. You will be contacted to complete the application process and to notify you of any deposits or fees associated with connecting this service.

[Any applications received on weekends, holidays, or after business hours \(M-F, 8:00 a.m.-5:00 p.m. EST\) will be reviewed on the next business day.](#) If you wish to receive same day service after 12:00 p.m. please call our office at (803)749-6400. Applications received after 12:00pm will be subject to an after hours connection fee for same day service. **If you do not wish to incur the same day fee please choose the next business day for connection.**

<b>Requested Connect or Transfer Date:</b>		<b>Have you ever had service with Mid Carolina Electric before?</b> <input type="checkbox"/> YES <input type="checkbox"/> NO	
<b>Previous or Current Mid Carolina Electric Service Address</b>		<b>What is the best time and date for a representative to contact you?</b>	
<b>Member Information – Full Name</b>			
<b>Location Information (This is where you will have electric service)</b> (Include City, State, Zip code)			
<b>Primary Phone#</b>		<b>Secondary Phone#</b>	
<b>Valid Government Issued Drivers License or ID Number</b>		<b>State Issued for ID</b>	
<b>Social Security or Tax ID number</b>		<b>Email</b>	
<b>Date of birth:</b>		<b>Place of Employment</b>	
<b>Copy of Government Issued Identification</b>		<input type="checkbox"/> YES <input type="checkbox"/> NO	
<b>Marital Status</b> <input type="checkbox"/> MARRIED <input type="checkbox"/> SINGLE <input type="checkbox"/> SEPARATED <input type="checkbox"/> DIVORCED <input type="checkbox"/> WIDOWED			
<b>Spouse Information</b> (if married)		<b>Date of Birth:</b>	

<b>Social Security Number or Tax ID</b>		<b>Valid Government Issued ID Number</b>	<b>State Issued ID</b>
<b>Spouse Primary Phone #</b>		<b>Spouse Secondary Phone #</b>	
<b>Spouse Email</b>		<b>Spouse Place of Employment</b>	
<b>Copy of Government Issued Identification (required if married)</b>	<input type="checkbox"/> YES <input type="checkbox"/> NO		
<b>Is this a new service?</b> <input type="checkbox"/> YES <input type="checkbox"/> NO		<b>Electric Service Installation Waiver</b> A signed waiver is required before Mid Carolina can install any new electric service.	
<b>Is this a Permanent or Temporary Meter Service?</b>		<input type="checkbox"/> PERMANENT <input type="checkbox"/> TEMPORARY POLE	
<b>Mailing Address (This is where you would like your bills mailed)</b> Please include City, State Zip code			
<b>Is this a residence?</b> <input type="checkbox"/> YES <input type="checkbox"/> NO		<b>Please provide detailed directions to the new location along with the closest address if known.</b>	
<b>If not a residence, please specify what will be receiving electric service.</b>			
<b>Copy of Lease or Purchase Agreement may be required.</b>			

## Deposit and Fees

New members are required to pay a \$15 refundable membership fee and a \$10 non-refundable set-up fee for regular billing or a \$35 non-refundable set-up fee for Pay As You Go billing.

**A minimum deposit of \$500 for residential or \$200 for a temporary pole is required for each account, unless you have established an excellent payment history with MCEC, or you have an acceptable credit rating from our designated credit bureau. Do you give MCEC permission to run a soft credit check?**

YES  NO

An online credit check through Experian is required, and may give the options of Deposit Waived, Bill Deposit, or Pay Deposit Up Front. If you do not have any credit history, your ID credentials do not match with the credit bureau information or a fraud alert is present, you will be required to come to the office to show your ID information in person. Electric service will not be connected until this is done. If you choose to bypass the credit check, have unsatisfactory payment history with Mid Carolina Electric, or are required to pay a deposit after the credit check, the minimum \$500 for residential or \$200 deposit for a temporary pole will be required before service is connected in your name. If you have a past debt with Mid Carolina Electric, an increased deposit that equals the two highest consecutive bills at the location you are applying for will be charged.

**Pay As You Go billing** is an option that requires **NO DEPOSIT**. There is only a \$100 minimum payment required to start service, and we can even make a payment arrangement if you have a past debt with us. It's that easy!

**Would you like to enroll for Pay As You Go billing?**  YES  NO

With pre-paid billing, you pay for electricity how and when you choose. Purchasing electricity before you use it allows you to control your budget and pay when you want. There are no security deposits, disconnect/reconnect fees or late fees. Instead of a monthly billing statement, you will access your account information on SmartHub, which is required before the account is set up for PAYG and receive notifications via text and email. The rate is the same as other residential accounts, you are just paying in advance for your electricity. **It is required for you to read and sign the Pay As You Go terms and conditions and to also sign up for our online service SmartHub to participate in this program.**

**Pay As You Go Terms and Conditions must be read and signed before PAYG service can be activated in your name.**

**By enrolling in SmartHub you will enjoy the convenience and ability to monitor your usage, receive reminders, contact Member Services and more, while paying your bill safely from anywhere. Creating a SmartHub account takes less than three minutes. Enter your profile information and you're ready to begin. You can also download the SmartHub app for your mobile device for convenience on the go.**

**Please read the following statements. Your signature below will be required.**

The undersigned (hereinafter called the "applicant") hereby applies for membership in, and agrees to purchase electric energy from Mid-Carolina Electric Cooperative, Inc. (hereinafter called the "Cooperative") upon the following terms and conditions:

The member(s) named below (hereinafter called the "Applicant") applies for membership in, and agrees to purchase electric energy for his use only and not for resale purposes, without written permission of Mid-Carolina Electric Cooperative, Inc. (hereinafter called the "Cooperative"), at fees to be based on type of service rendered according to the Cooperative's schedule of rates and services found in the Service Rules and Regulations of the Cooperative. Electric service will be provided to the location shown above. The Owner and Applicant warrant that the premises will be, or has been, wired in accordance with the requirements of the National Electrical Code, and releases the Cooperative from any and all liability of every kind and nature for damage which may occur from defective wiring of the premises or failure to inspect the wiring, and hereby agrees to hold the Cooperative harmless from any and all such liability. The Owner and Applicant covenant and agree not to erect or construct or to permit the erection or construction of any shed, outhouse, structure or building under, over or in close proximity to the power lines of the Cooperative, and if any such structure is so erected, the Owner and Applicant hereby agree to assume and discharge any liability or damages that may result. The Applicant will comply with and be bound by the provisions of the Articles of Incorporation and Bylaws of the Cooperative, and the Service Rules and Regulations adopted by the Cooperative.

In consideration of providing electricity to me (us), I (we) hereby grant unto the Cooperative, Its Successors and Assigns the exclusive right to place, install, construct, replace, alter, maintain, patrol, use, utilize, rebuild, inspect, repair, remove, and operate one or more overhead or underground lines for the transmission and distribution of electric energy, communications, television, voice or data transmission and distribution or similar purposes, consisting of any or all of the following: supporting structures, poles, crossarms, overhead and underground conductors, overhead or underground wires and cables (including fiber optic cable), communication wires, overhead and underground lightning protective wires, guys, push braces, transformers and other necessary apparatus and appliances and other accessory apparatus and equipment deemed by the Cooperative, its successors, licensees, or assigns, to be necessary therefore; and to be accomplished in a reasonable manner upon, over, across and under my (our) property as reasonably reported to serve me (us) and other Cooperative members.

In the event I (we) fail to pay the amounts due for my (our) electric service as required by the Cooperative's Service Rules and Regulations and terms of the invoice, I (we) understand and agree I (we) may be charged a late fee and disconnect/reconnect fees as provided in the Cooperative's Service Rules and Regulations. In the event the Cooperative uses an attorney or collection agency to collect past due amounts owed by me (us) for electric service, I (we) understand and agree that the Cooperative may collect from me (us) its reasonable costs of collection and attorneys' fees. I (we) further agree that any amounts owed to the Cooperative by any person residing with me (us) at the location given above may be transferred to and collected from my (our) account, including any interest and penalties or fees due, in order to receive service under this Contract.

Mid-Carolina Electric Cooperative administers a program called "Operation Round Up" that provides funding for worthy projects in our service area by rounding up a participating member's bill to the nearest dollar. All members are automatically enrolled in the program which costs a typical member less than \$6.00 per year. Please call 803-749-6400 if you have any questions about enrollment. Members may opt out by contacting the Cooperative.

It is the applicant's sole responsibility to ensure it is safe inside the home before power is connected. MCEC will not be held liable for any damages caused by power being connected while the main breaker is on.

If your service is designated as a Special Medical account, you are encouraged to secure a backup source of power. MCEC in no way can guarantee electric service at any given time.

I warrant that the above information for the purpose of obtaining electric service is true and complete. I also agree to receive and pay for said service in accordance with applicable rate schedules and service regulations of the Cooperative. It is agreed that the Cooperative reserves the right to discontinue service in case of violation of any terms or for falsification of any of the above information.

<b>Member Signature</b>	<b>Date</b>
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Please ensure this signature matches the above named member.